

## FREQUENTLY ASKED QUESTIONS (FAQ)

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### 1. Who do I report my injury to?

*RC personnel must report their injury, illness or disease to their NOSC MDR.*

### 2. What documentation do I need to provide to my MDR?

*Documentation from the time of incident (Motor Vehicle Accident Report, Emergency Room Report, Standard Form 600, or AHLTA note) is required to establish the injury, illness or disease was incurred or aggravated during the duty period.*

### 3. Where do I go for medical care?

*RC personnel must receive care at the nearest MTF, unless they live outside the MTF catchment area. In this case, the RC Sailor may receive care from a civilian physician within the TRICARE network. The care must be pre-authorized by MMSO.*

### 4. Do I receive my active duty pay while on LOD?

*No. LOD benefits are not active duty orders. RC personnel on LOD may work at their civilian employment unless their condition(s) prevents them from doing so. In this case, the RC Sailor may request Incapacitation Pay.*

### 5. How long can I stay on LOD status?

*RC personnel remain on LOD status until they are found Fit for Duty. If the RC Sailor has reached maximum medical benefit or has been on LOD for 12 months or greater; and cannot be returned to a Fit for Duty status, he/she will be referred to the **Disability Evaluation System (DES)** for a disability determination through the **Physical Evaluation Board (PEB)**.*

## REFERENCES

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DoDI 1241.2 of May 30, 2001  
SECNAVINST 1770.3D  
SECNAVINST 1850.4E  
NAVMED P-117

**MILITARY ONE SOURCE  
TOLL FREE NUMBER  
(24/7 Family Support)  
1-800-342-9647**

*This brochure is intended to serve as a basic guide. For more information, RC personnel should contact their command.*

# LINE of DUTY (LOD) PROGRAM



**LOD PROGRAM  
(901) 874-4229 (DSN 882)  
LOD@NAVY.MIL  
FAX (901) 874-2689  
1-866-U-ASK-NPC**

## WHAT IS THE LINE OF DUTY PROGRAM?

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The **LINE of DUTY (LOD)** Program is a Secretary of the Navy program that authorizes medical and/or dental care and Incapacitation Pay for Reserve Component (RC) personnel who incur or aggravate an injury, illness or disease while on active duty or inactive duty. The program is managed by **Navy Personnel Command (PERS-95)**. It is closely monitored and coordinated between PERS-95 and the Sailor's Navy Operational Support Center (NOSC) Medical Department Representative (MDR).

## WHO IS ELIGIBLE FOR LOD BENEFITS?

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RC personnel, including those in the Individual Ready Reserve (IRR), who incur or aggravate an injury, illness or disease while in a duty status and require follow-up medical and/or dental care, are eligible for the LOD Program.

## WHAT ARE THE BENEFITS?

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LOD Benefits include:

1. Medical and/or dental care for a specific injury, illness or disease incurred or aggravated during the duty period.
2. Incapacitation pay: RC personnel who are able to perform their military duty, but are unable to work in their civilian job, may be entitled to reimbursement of lost civilian wages. RC personnel who are incapacitated and are unable to perform

their military duty may be entitled to full pay and allowances minus civilian earned income. The Incapacitation Pay maximum benefit is never greater than full military pay and allowances.

3. RC personnel who have reached maximum medical benefit or have been on LOD status for 12 months or greater; and cannot be returned to a Fit for Duty status will be referred to the **Disability Evaluation System (DES)** for a disability determination through the **Physical Evaluation Board (PEB)**.

## HOW ARE LOD BENEFITS REQUESTED?

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The NOSC, the Navy Mobilization Processing Site (NMPS), or the Supporting Command may request LOD benefits for RC personnel.

1. All LOD requests are submitted to PERS-95 for review.
2. RC members who are on active duty orders of less than **30 days** must inform their MDR upon expiration of their orders regarding their injury, illness or disease. RC personnel who remain hospitalized due to an emergency situation at the expiration of orders will be retained on active duty until released from the hospital. Upon the release from the hospital, PERS-95 must be notified as soon as possible to assist in the expedition of the LOD request.

## MONTHLY REQUIREMENTS TO RECEIVE LOD BENEFITS

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1. Medical updates are required monthly and must be obtained from a physician, nurse practitioner or physician assistant.
2. RC personnel requesting Incapacitation Pay must demonstrate lost income from their civilian employment. The RC Sailor's attending physician must document all limitations or inability to perform civilian employment. The RC Sailor's civilian employer must document the lost and/or earned wages during the reporting period. The NOSC will verify with the RC Sailor's civilian employer the claimed lost income and submit all Incapacitation Pay requests to PERS-95.
3. Any medical and/or dental treatment costs NOT identified on the LOD approval letter will not be covered by the Navy.

## PRIOR APPROVAL THROUGH MILITARY MEDICAL SUPPORT OFFICE (MMSO)

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1. To receive medical care from non-Military Treatment Facilities (MTF), RC personnel must live outside the MTF catchment area.
2. Non-emergent medical treatment received outside the MTF catchment area must be pre-approved.
3. RC personnel must coordinate their non-MTF care with their MDR, who in turn will coordinate with MMSO for pre-authorization.